

## RETURN PROCEDURE

At Lavatera, you may return or exchange an item within 14 days without providing a reason. Please note that the product must not be used or damaged.

1. Prepare the item for return along with proof of purchase.
2. Fill out the form below and include it with the item and proof of purchase. Make sure the package is securely packed to avoid damage during transportation.
3. Send the parcel to the following address:

Lavatera OÜ  
Pärnu, Pae 4/4  
80042, Estonia

We will contact you after receiving the correctly completed form. Once the return is approved, the refund will be transferred to the bank account specified below.

If you have any questions, contact us by e-mail: **info@lavatera.ee** or by phone: **+372 56498488**

Name, Surname / Company:	
Address:	
E-mail:	
Phone:	
Bank account number:	
Order number:	
Chosen option:	<input type="checkbox"/> Refund <input type="checkbox"/> Exchange
Additional information (optional):	

### ATTENTION!

To ensure correct and timely processing of your return, the form must be filled out clearly and completely. The item must show no signs of use. A copy of the proof of purchase (receipt or invoice) must be attached to the form.